



COMMISSIONERS MEETING

Wednesday, August 20, 2025

Minutes

This meeting will be conducted in person and via Zoom at
Cheshire County EMS
66 Lake St.
Swanzey NH, 03446

Zoom Call-in Number: +1 646 558 8656

Meeting ID: 409 748 8803

Pin #: 603123

Start Time 8:30 AM

Present: Commissioners Terry Clark, Claudia Stewart, and Skipper DiBernardo

Absent:

Staff: County Administrator Coates, Finance Director Trombly, HR Director May, CCEMS Chief Kreamer, Director of Executive Services/Communications Bernstein, and Superintendent Iosue.

Guests:

Public Comments

Upon recognition from the Chair, a Public Comment on topics of interest may be made.

I. Elected Officials & Department Head Updates

To receive, as informational, departmental updates requiring Commissioner review, participation, approval, and impactful departmental and operational issues.

1: HR Director May said Chris and her met with Visa Solutions (VS) as May has been dissatisfied with the process. There had been some internal issues with VS and they apologized for their lack of communication.

May said policy changes are making it difficult for Canadian nurses to make it to the U.S.

May and Coates have reached out to our federal delegation for support in this process.

May said they have scheduled a monthly meeting with VS.

Right now, there is a TN candidate who is interested in a two-year contract versus a three-year contract. VS usually has three-year contracts, but May said she didn't mind the two-year plan.

Coates said the difficulty with nurses needing to get social security cards is at the federal level, the Board of Nursing problems are at the state level.

2: CCEMS Chief Kreamer said CCEMS responded to the mass casualty incident on Route 9 over the past weekend.

The Deputy Chief of Keene Fire reached out to Kreamer to thank him and his crew for their support.

Kreamer said there has been an uptick of serious calls for CCEMS. He said all of the crews are doing well and pulling together through this.

Commissioner DiBernardo asked about what happened with Ambulance A-5.

Kreamer said A-5 lost power in Hooksett. They got the vehicle towed to Ford. They could not diagnose the issue and brought it back to HQ. Last night, August 19, the vehicle lost power again.

Kreamer said a lot of repairs of the ambulances have been covered by warranty. The “intercooler” is not part of the warranty so that is a cost to the County. Kreamer said the warranty through Ford has been very problematic because they have to talk to corporate before approving anything, this can take days, and Ford does not start repairs until they hear back from corporate first. Kreamer said the repairs need to be done no matter what so he would prefer if they could begin repairs at once regardless of the warranty.

II. Scheduled Items

County Administrator

Weekly Operations Report - The County Administrator will update the Commissioners on activities that have taken place since the previous meeting.

1: County Administrator Coates said the Keene City Council invited the County Commissioners, County Leadership, and CCEMS leadership to attend their meeting on September 4th at 7:00pm to discuss CCEMS.

2: Coates said the CCEMS Leadership team, the Commissioners, Finance Director Trombly and himself will meet with the Winchester Selectmen tonight, August 20, at 5:30pm.

3: Coates said the First Responders Appreciation Day will be on Sunday August 24 throughout the day beginning at 10:00am until dusk or later.

4: Coates said multiple State Representatives have reached out to thank him and staff for the “Cheshire County at a Glance” document.

Coates said he appreciated how Representative Hunt ran the Executive Committee meeting while Chair Faulkner was away.

III. Old Business

IV. New Business

V. Consent Agenda Items:

Vote to accept the Weekly Manifests and Minutes of August 13, 2025

Commissioner Stewart made a motion to accept the manifest and minutes of August 13, Commissioner Clark seconded. Upon a roll call vote the motion passed unanimously.

VI. Calendar

Action Expected: To accept the calendar as informational and to make necessary changes/additions.

VII. General Discussion for Commissioners

VIII. Nonpublic Sessions:

At 9:36AM Commissioner Clark made a motion to enter into a non-public session pursuant to RSA 91-A:3, II (a). Commissioner DiBernardo seconded. Upon a roll call vote the motion passed unanimously.

As a result of the non-public no decisions were made and no actions were taken.

At 10:03AM the Commissioners unanimously voted to re-enter the public session.

IX. Adjournment

At 10:05AM Commissioner Clark made a motion to adjourn, and Commissioner DiBernardo seconded. Upon a roll call vote the motion passed unanimously.

Minutes Recorded by:
Davis Bernstein
Director of Executive Services & Communications

Minutes Reviewed by:
Commissioner DiBernardo